



Cambridge City Council  
**North Area Committee**

**Date:** Thursday, 3 September 2020

**Time:** 6.45 pm

**Venue:** This a virtual meeting.

**Contact:** [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk), tel:01223 457000

**Agenda**

- 1 Election of Chair and Vice Chair - NAC
- 2 Welcome, Introduction and Apologies for Absence
- 3 Declarations Of Interest
- 4 Minutes (Pages 3 - 14)

**Items for Decision**

- 5 Policing and Safer Neighbourhoods (Pages 15 - 22)
- 6 NAC - Environmental Report (Pages 23 - 46)

**Items for Discussion**

- 7 Greater Cambridge Partnership (GCP) - Update on Histon Road
- 8 North East Cambridge Area Action Plan Consultation Update
- 9 Open Forum
- 10 Committee Action Sheet (Pages 47 - 56)

**City Councillors:** Bird (Chair), Todd-Jones (Vice-Chair), Collis, Dalzell, McQueen, O'Reilly, Price, Sargeant, Sheil, Smart, Thittala and Tunnacliffe

**County Councillors:** Manning, Meschini and Scutt

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- Phone: 01223 457000

**NORTH AREA COMMITTEE**

27 February 2020

6.30 - 9.25 pm

**Present**

**Area Committee Members:** Councillors Bird (Chair), Todd-Jones (Vice-Chair), Collis, Dalzell, O'Reilly, Price, Sargeant, Sheil, Tunnacliffe and Meschini

**Officers:**

Head of Housing: David Greening

Senior Grants Officer: Elaine Shortt

Strategic Director: Fiona Bryant

Senior Planning Policy Officer: Matt Paterson

Public Realm Engineering & Project Delivery Team Leader: John Richards

Committee Manager: Sarah Steed

**Other Officers in Attendance:**

Police Sergeant: Stevenson

DS Kiri Mazur

Project Manager (Milton Road and Histon Road): Paul Van de Bulk

**FOR THE INFORMATION OF THE COUNCIL****20/1/NAC Welcome, Introduction and Apologies for Absence**

Apologies were received from Councillor Smart and County Councillors Manning, Richards and Scutt. Councillor O'Reilly provided apologies for lateness.

**20/2/NAC Declarations Of Interest**

Member	Item	Interest
Councillor Price	20/5/NAC	Trustee of Red Hen Project
Councillor Sheil	20/5/NAC	Was organising a fund raiser for the Red Hen Project.
Councillor Sargeant	20/6/NAC	Members of Friends of Mitchams Corner.

### **20/3/NAC Minutes**

The minutes of the meeting held on the 5 September 2019 were approved as a correct record and signed by the Chair.

### **20/4/NAC Matters and Actions Arising from the Minutes**

The Action Sheet was noted and an updated copy could be viewed at the following link under 'Committee Action Sheet' -

### **20/5/NAC NAC Area Committee Grants 2020-21**

The Committee received a report from the Community Funding and Development Manager regarding Area Committee Community Grants.

Members considered applications for grants as set out in the Officer's report.

Following discussion, Members **resolved (unanimously):**

To agree the proposed awards detailed in Appendix 1 of the officers report and as summarised in the table below.

<b>Ref</b>	<b>Organisation</b>	<b>Purpose</b>	<b>Award</b>
N 1	Bermuda Community Room	40 teas and suppers	800
N 2	Brownsfield Adult Art Group (c/o Chesterton Community Association)	40 art sessions	800
N 3	Chesterton Festival Committee	Chesterton Festival Community Fun Day 2020	2,500
N 4	Friends of Histon Road Cemetery	Information and activities	600
N 5	Friends of Milton Road Library	10 after school activities for young people	600
N 6	Kings Hedges Brownies	Three trips	400
N 7	Kings Hedges Family Support Project	2 weekly drop-ins	5,000
N 8	Kings Hedges Rainbows	Hire of The Wild Place at Milton Country Park for 1 day	100
N 9	Meadows Centre Bowlers	Weekly 2 hour indoors bowls session	400
N10	Meadows Children and Family Wing (The)	Active healthy lifestyles project	5,000
N11	North Cambridge Organisers	One trip; three events	1,500
N12	Red Hen Project (The)	Three summer day trips	1,720
N13	Romsey Mill Trust	24 boxing sessions, 3 day trips and 40 weeks 1:1s for young people	4,800

## **20/6/NAC Environmental Improvement Programme**

The Committee received a report from the Public Realm Engineering & Project Delivery Team Leader regarding the Environmental Improvement Programme (EIP). The report outlined progress of existing schemes and new suggested schemes for 2019/20.

In response to Members' questions the Public Realm Engineering & Project Delivery Team Leader answered:

- i. Project N2 (re-establishment of grass verges in Gilbert Road), was eligible and being considered for funding from the strategic EIP allocation.
- ii. Additional local area funding was expected to become available in April 2020, with a further invitation to members to consider applications expected in early Summer 2020.
- iii. Project N8 (additional funding for Hazelwood Close play area) required consideration from local area budgets by North Area Committee.
- iv. Noted that concerns had been raised regarding grass verges which had had caravans parked on them at Green End Road. Suggested that Councillors could approach the County Council to resolve in the first instance as they were the responsible authority. It could be the case that a Local Highways Improvement project had been approved by the County Council and that they could still be in the process of resolving the issue.

Members of the public thanked the committee for the hanging baskets.

Members of the public asked a number of questions, as set out below.

1. Queried repairs to pavements and delays in these being repaired.

Asked that any issues were reported to the Ward Councillors.

2. Questioned how bee hotels could be included in the North Area.

Commented that it might be worth contacting the Greater Cambridge Partnership (GCP). One of the strategic themes of the EIP funding was biodiversity. There were a number of requests for bee hotels across the city that were being considered. Reminded those present that there was likely to be a further application round in Summer 2020.

Following discussion, Members **resolved (unanimously) to:**

- i. Note the operating amendments to the programme agreed by the Executive Councillor for Streets and Open Spaces following Environment and Community Scrutiny on 21 March 2019
- ii. Note the allocation of funding across all areas of Cambridge for the period 2019-21
- iii. Approve the allocation of £6,616 from local area EIP funds in 2019/ 20 towards the provision of 40 summer hanging baskets in Campkin Road, and along Chesterton High Street
- iv. Note those new North area project aspirations received in the latest 2019/ 20 round which would be recommended to the Executive Councillor for Streets and Open Spaces for funding from the new central, city-wide, strategic EIP allocation
- v. Approve the remaining new North area project aspirations received in the latest 2019/ 20 round for funding as part of the local North area programme for 2019/ 20
- vi. Support those projects selected for implementation, subject to them being viable, obtaining consents as necessary, positive consultation and final approval by the Council's Place Board, Ward and Executive Councillors, where required.

## **20/7/NAC Policing and Safer Neighbourhoods NAC**

The Committee received a report from the Police regarding policing and safer neighbourhoods trends.

The report outlined actions taken since the last reporting period. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details). Previous local issues and engagement activity noted in the report were:

- i. ASB and dangerous driving on Fen Road;
- ii. Street based drug dealing; and
- iii. Youth and knife crime.

Members of the Public (MOP) and Councillors asked a number of questions as set out below.

- i. MOP raised issues occurring at Carson Close off Green End Road on behalf of another resident, she would ask the resident to get in touch with PC Emms.
- ii. Councillor Sheil asked about Anti-Social Behaviour (ASB) contracts and whether there was any feedback from family members regarding their effectiveness.

ASB contracts were dealt with by the ASB Team at the City Council. They monitored compliance. The police did scan calls for help in the area to see whether there were any trends regarding individuals with ASB contracts. If any issues arose these would be taken into account for any escalation of work.

- iii. Councillor Price commented that he was pleased with the work which had been undertaken at Hampton Court and there had not been any repeat issues arising. He commented that it was helpful if residents were able to provide the Police with names of individuals when reporting issues.
- iv. Councillor Collis asked whether Nuns Way Rec and the pulley in Arragon Close were going to continue to be monitored.

The Police confirmed that they were continuing to monitor the area. It would depend where they received calls to where officer resource would be put.

- v. Councillor Bird commented that she was disappointed that police data was no longer included within reports and that not everyone had access to a computer to be able to find this information online. She also noted that more needles had been found in Bramblefields and asked whether the police could keep an eye on this area.

The police noted the comments made regarding the content of the report and would feed this back to Senior Managers.

Councillor Dalzell noted that there was some data regarding needles in the Environmental and Waste report.

- vi. Councillor Dalzell noted that Operation Carmel sought to deter drug dealing taking place in vulnerable people's houses (also known as cuckooing) and that this also had the consequence of pushing drug dealing on to the streets. He asked whether 'cuckooing' was still occurring.



The Police noted that there had been an increase in street-based drug dealing because of the cuckooing police operation. He did not think that drug practices had reverted back to cuckooing because of the good cuckooing tactics the police were employing. The Police had obtained two closure orders in the North Area on 27 February 2020.

- vii. Councillor Todd-Jones noted that there had been some high profile arrests in Arbury as a result of Operation Carmel. He queried whether the operation would be continued.

The Police confirmed that operation Carmel was not limited to the North Area and that the operation would continue.

- viii. A MOP noted on page 50-51 of the agenda that the Police had commented that time had been spent on Fen Road but that it was difficult to justify police presence. Commented that unless something was done about the level crossing then concerns would remain. Requested that the Police randomly visit Fen Road to reinforce all the good work which had been carried out. They queried if a 'your speed is' sign could be installed on Fen Road.

The Committee discussed how effective a 'your speed is' sign might be.

**Action: Cllr Bird said she would investigate getting a 'your speed is' sign.**

- ix. A MOP raised concerns regarding noisy motorbikes.

The Police confirmed that if registration details were provided then the police could speak with the owners and investigate.

The Committee were asked to nominate their local issues for focus over the coming months.

The following local issues were agreed (unanimously):

1. ASB and dangerous driving on Fen Road
2. Street based drug dealing
3. Youth and knife crime

**20/8/NAC North Area Committee Dates 2020/21**

The following dates were agreed:

11 June 2020  
3 September 2020  
19 November 2020  
4 March 2021

**20/9/NAC Open Forum**

Members of the public asked a number of questions, as set out below.

1. A member of the public raised the following issues:

At the latest information meeting regarding the Histon Road Project we were informed that there might be some bus service available on the road. GCP have been discussing with Stagecoach, present at the meeting and they were asking if the audience had any proposals for the route. Since then we have heard that the discussions are going on but no solution found.

The closure was anticipated to start at the time A14 diversion traffic was stopped from junction 32 probably beginning of May. That is 10 weeks from today.

When will GCP be able to present a temporary route replacing the Citi8 bus?

Councillor Sargeant said that he had spoken with the Operations Director at Stagecoach, there wasn't a solution, this was a difficult situation. Asked that this issue was raised with Paul Van de Bulk during the GCP item on the agenda . There was only one mini bus left which had been used during the Mill Road diversions.

2. A member of the public asked for an update from Network Rail on barrier downtime and the business case to amend the North Cambridge train station layout.

**Action: Committee Manager would try to obtain a response.**

## **20/10/NAC North East Cambridge Update**

The Committee received a presentation from the Strategic Director, and Senior Planning Policy Officer.

The presentation provided an update on the North East Cambridge (NEC) proposed development:

- i. The draft North East Cambridge Area Action Plan (NEC AAP) defined a vision for the development and sought to minimise transport impacts and match infrastructure which would be required by communities.
- ii. NEC would provide circa 8500 new homes of a higher density and quality and new centres for local amenities and services. It would also provide community facilities and intensified office use.
- iii. Noted physical barriers to the development this included Milton Road, the guided bus service, A14 and the Science and Business Parks.
- iv. Commented that it was beneficial that the NEC AAP was being developed at the same time as the Local Plan as quite a lot of the evidence being collected for the Local Plan could be used to inform the NEC AAP.
- v. Other factors which needed to be taken into consideration include the Oxford to Cambridge technology corridor and the Cambridgeshire and Peterborough Combined Authority.
- vi. Referred to Fen Road Option Analysis. Noted that Network Rail had attended a previous North Area Committee and that they had installed a CCTV camera to monitor the crossing following safety concerns. Alternative access options for Fen Road had been considered if the crossing was closed.
- vii. Discussed the Development Consent Order planning process.

Members of the Public (MOP) and Councillors asked a number of questions as set out below.

- i. What would happen to Kings Hedges Road.

An addendum to the transport strategy was being prepared, officers were working with County Council Transport colleagues to ensure traffic can move more smoothly around the area.

- ii. Noted the water levels of the River Cam and questioned where water would be coming from to service the site.

Officers confirmed that a water cycle study was underway, this looked at the Greater Cambridge area and was not limited to NEC development. They looked at the water table which was high and noted that this would need to be maintained and potentially cleaned. Officers noted that water solution was put in place water would need to be re-used and recycled to minimise waste.

- iii. Noted that the plans showed a main arterial route through the development but commented that the Science and Business Parks can be closed at certain times during the day and questioned how this would work.

Officers confirmed that the Science and Business Parks will have a walking / cycling route through. This would break down barriers and make the sites more permeable.

### **20/11/NAC Greater Cambridge Partnership (GCP) update**

The Committee received a presentation from the Project Manager (Milton Road and Histon Road).

The presentation outlined:

- i. Histon Road works had started, vegetation had been cleared and new hedges would be planted in the next couple of weeks.
- ii. Work on Milton Road would not commence until works on Histon Road had been completed. The design process had slowed down, more time was being spent looking at drainage.
- iii. Had looked to put in swales on Milton Road but this had proved problematic as property levels were lower than the carriageway. They did not want to displace water into properties.
- iv. Was looking to take a report back to the Greater Cambridge Partnership (GCP) Board in October.
- v. Confirmed that another Local Liaison Forum would be held to consider landscaping, public art and the shopping area.
- vi. Noted that the Combined Authority Mayor had taken over responsibility for the Waterbeach to Cambridge project.
- vii. Referred people to look at the CAM metro consultation, which had recently been launched by the Combined Authority.

A member of the public made the following comments and asked a couple of questions, as set out below.

1. The Histon Road Resident's Association (HRARA) were please that Cllr Todd-Jones had raised the questions regarding air pollution on Histon Road with GCP Paul van de Bulk. Since that time a further question has been raised with the GCP Joint Assembly on January 30th regarding inclusion of Histon Road in the Clean Air Zone (CAZ) and they replied that the CAZ is one of the options and that the Joint Assembly and Executive Board will need to consider the alternatives open to them and determine next steps.

The reply from the project Manager regarding the monitoring of air pollution on Histon Road only answers half of the concerns with the health and welfare of the residents in the Histon Road area. 55% of roadside traffic pollution is made of non-exhaust particulates such as brake, tyre, and road surface wear. The Air Quality Projects Officer at the City Council reports in the 2019 Annual Status Report that the particulate matter has risen rather than slowing down (PM10 and PM2,5). Particulates cannot be measured using diffusion tubes, those tubes can only be used to measure NO2.

There are 2 diffusion tubes for NO2 on Histon Road, DT2 and DT24 and 1 on Victoria Road by Prince Willian Court DT21. The position of the tubes by the roof tops is in question by scientists at a conference in the University of Westminster just now. It is more logical to monitor where the breathing takes place, by cyclists, pedestrians and babies in prams.

There is no monitoring of particulates on Histon Road. The nearest is in Orchard Park for PM2.5, a further one is at the Junction Girton/Huntingdon Road for both PM10 and PM2.5.

Both Histon Road and Milton Road were promised by the GCP Executive Board that air pollution should be measured before, during and after the construction works and that the results should be easily available to the public. HRARA had expected to receive monthly graphs with the monitored results NO2 and particulates similar to LAQM Annual Status Report, from GCP starting from January 27th 2020.

1. When will GCP publish the proper reports?
2. When will particulate monitoring be installed on Histon Road?

Councillor Manning had put in a bid for a sensor (University project) which may provide the sensors being sought.

The Project Manager (Milton Road and Histon Road) made the following comments:

- i. In terms of managing Histon Road, he was reliant on what the City Council's Scientific Officers required. Their view was that current monitoring equipment was sufficient. Particulate monitoring was new. Installing new monitoring stations would not necessarily provide more information and there was a cost and maintenance issue associated with this. Commented that this issue really needed to be taken up with the City Council's Scientific Officers.

**Action: Councillor Todd-Jones agreed to follow this matter up with representatives of the Histon Road Resident's Association (HRARA).**

2. Histon Road Resident's Association (HRARA) asked at the latest information meeting regarding the Histon Road project we were informed that there might be some bus service available on the road. GCP have been discussing with Stagecoach, present at the meeting and they were asking the if the audience had any proposals for the route. Since then we have heard that the discussions are going on but no solution found.

The closure was anticipated to start at the time A14 diversion traffic was stopped from junction 32 probably beginning of May. That is 10 weeks from today.

When will GCP be able to present a temporary route replacing the Citi8 bus?

**Action: Paul Van de Bulk to provide an update on whether GCP will be able to present a temporary route replacing Citi8 bus during the Histon Road inbound lane closure.**

### **20/12/NAC Environmental Report - NAC**

The report was noted.

### **20/13/NAC Estate Improvement Scheme**

The report was noted.

The meeting ended at 9.25 pm

**CHAIR**

## Neighbourhood Profile

### Cambridge City North – September 2020



***Wards: Arbury, East Chesterton, King's Hedges and West Chesterton***

#### ***Produced by:***

#### **Cambridgeshire Constabulary:**

- Inspector Edward McNeill
- Sergeant Shawn Emms

#### **Community Safety Team, Cambridge City Council:**

- Lynda Kilkelly, Community Safety Manager
- Sarah Steggles, Senior Community Safety Officer (Anti-Social Behaviour)



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## **1. Introduction**

### **Aim**

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify on-going and emerging crime and disorder issues, and provide recommendations for future areas of concern and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

### **Methodology**

This document was produced using data received from the following sources:

- The Safer Neighbourhood Policing Team for the area;
- The City Council's Community Safety Team;
- The general public, via online and telephone crime and intelligence reporting; and
- Consultation with elected Ward and County members.

## **2. Current Areas of Concern**

At the North Area Committee meeting of 27 February 2020, the committee recommended addressing the following local areas of concern:

- ASB and dangerous driving on Fen Road;
- Street based drug dealing; and
- Youth and knife crime.

Lead officers and actions to be taken were agreed following the committee meeting. The work undertaken and current situation is detailed below.

### **ASB and dangerous driving on Fen Road**

Objective: To tackle criminal and antisocial driving along Fen Road and Water Street and build public confidence.

Action Taken: This has been an area committee priority since 2018. Proactive police work on this priority was initially undertaken in May 2018, with a series of targeted patrols. Between June and August 2018 there was a period of less proactivity in this area owing to summer policing priorities but in September 2018, with a rise in reporting, the Neighbourhood Police Team patrolled Water Street and Fen Road twice a week; seizing offending vehicles, issuing tickets, points and fines to offenders and building up the intelligence picture. Proactive work from 2018, and into 2019, under the umbrella of Operation Helvellyn produced better results than simply aiming to respond to incidents. This was because driving offences without injury or collision were (and remain) frequently

marked as not requiring immediate attendance by the police control room. As such we found ourselves unable to catch offenders this way alone.

In January 2020, after a period of lower demand, Operation Camplight began following a series of criminal damages involving the use of ball bearings on Water Street, Fen Road and Green End Road. Formalised and targeted patrols at key times took place with numerous stop/searches and vehicle checks carried out. One of the vehicles involved was identified and found abandoned in Milton by police. Residents assisted in our enquiries by providing images and CCTV footage. During the patrols, vehicles were seized for driving with no insurance, driving on a provisional licence only and eight stop/searches were carried out, leading to the seizure of ball bearings.

Liaison with Highways has been ongoing with regards to the current measures in place on Fen Road. A meeting between Highways and police took place on Fen Road in October 2019. Highways have been asked for an update as of 6 August, with regards to changes made in the area. A Speed Data Recorder (SDR) was placed on Fen Road in September 2019 for a week by police. The data captured by this showed broad speed compliance on the road with no significant speeding problem compared to any other similar road in Cambridge. What this suggests is that the problem is more likely to be the manner of driving (overtaking, revving, drivers not being in proper control of the vehicle) as well as associated antisocial behaviour (ASB) and criminal offences, rather than speed. The data also confirmed that Fen Road is a particularly busy traffic route throughout the day. Another SDR is due to be installed this year.

As per the minutes of the February 2020 committee meeting, Cllr. Gerri Bird agreed to investigate signage. Cllr. Ian Manning has been looking into inadequate bollards present on the cycle path leading from Moss Bank onto the Cambridge North Railway site, after consultation with police.

Current Situation: Looking at police calls placed between February and August 2020 in Fen Road and Water Street shows the following incidents raised following calls to police:

- Four police generated (i.e. when a vehicle is being seized or recovered by police and an incident is created for the logistics of this);
- 20 vehicle nuisances (variety of call types but primarily vans and motorbikes); and
- Three highways obstructed (all three were vehicles parked/stopped inconsiderately in the road).

The bottom line is that the problem of dangerous driving in Chesterton is not yet solved. Work is still needed by all partners and the community to curb people's dangerous driving habits. A review of speed calming measures, bollards and developments is ongoing in the area (such as the new cycle bridge and North East Cambridge development) as well as improved education, engagement and visibility of all members of the partnership, is what is needed alongside the enforcement of driving offences.

Lead Officer: PS Shawn Emms, Cambridgeshire Constabulary

## **Street based drug dealing**

Objective: To understand and target local and county lines drug dealing.

Action Taken: The policing of county lines drug dealing across the county is primarily led by a specialist team. However, the Neighbourhood Police Team also works in building and acting on reliable intelligence on their patch. In 2019, we started Operation Carmel, focusing our resources on one hotspot area at a time. These locations have so far included Garden Walk, Hilda Street (and the surrounding streets) and Buchan Street, and yielded positive feedback from residents. Again, we rely on reporting and intelligence from the community to accurately identify these hotspots. Since February 2020, we have placed four closure orders on various problematic addresses in the North of the City, banning all visitors to the property, and in one case in Grasmere Gardens, on the tenant, for three months at a time. This was done both to provide respite for residents, and to tackle the criminality and antisocial behaviour (ASB) at each address.

In May 2020, an address in Crawford Close, Buchan Street was entered by the neighbourhood team after several drug users were seen outside it. After using powers of entry, £7,000 worth of drugs were seized, and two county lines drug dealers arrested and charged.

Current Situation: Partnership work with Cambridge City Council's City Homes and other housing associations allows us to assist with the eviction of tenants who have allowed or taken part in drug dealing. These connections with housing associations also allow us to identify and protect the vulnerable people who are repeatedly taken advantage of by county lines dealers and other criminals. This year, our contact with these vulnerable tenants was formalised into more regular, consistent visits, which has been working well. Again, members of the community can assist us greatly by highlighting who they are concerned about through the formal reporting channels, or when they see us out and about.

A serious fire at Kingsway flats in May caused understandable local concern and police took an active role both at the initial scene, and as investigators of the arson. Since the arson, we have been in Kingsway regularly, speaking to residents about their concerns and problematic addresses.

During the initial lockdown, drug dealers broadly adapted their methods, seeking to reduce their visibility, and as such there was a slight change in how we policed this priority during that time. Street-based drug dealing remains a force priority.

Lead Officer: Insp Paul Rogerson, Cambridgeshire Constabulary.

## **Youth and knife crime**

Objective: To combat youth and knife crime reducing overall harm caused.

Action Taken: In 2020, a cohort of at-risk children were adopted onto Operation Romero. This mapped those thought to be on the fringes, or involved, in knife crime with risk levels: emerging, moderate and significant. This Operation is monitored by both the police and Local Safeguarding Children Board.

Transforming Lives began in February. This project, crafted by Sergeant Jim Stevenson, outlined an 11-week educational enrichment programme, aimed at young people who might be considered 'easily led' and therefore benefit from tailored personal safety advice. This project was unfortunately postponed after three weeks as the lockdown came into force.

Current Situation: As with street-based drug dealing, tackling all forms of violence, including knife and youth crime, is both a force priority and a core function of what we do. Youth and knife crime continues to be a focus for Cambridgeshire constabulary.

Lead Officer: PS Shawn Emms, Cambridgeshire Constabulary.

### **3. *Proactive Work and Emerging Issues***

#### **Cambridgeshire Constabulary**

Naturally, engaging with the public and, where required, enforcing Coronavirus legislation has been a priority for us between February and August. However, we have maintained much of our 'business as usual' neighbourhood work.

#### **Cambridge City Council**

Throughout the lockdown period, the Community Safety Team (CST) has continued to operate a frontline service. We have continued to provide a responsive service, using virtual options where appropriate, and would encourage residents to contact us with their concerns.

Due to several reports to the police, the CST carried out a letter drop in the Garden Walk area to which there was a large response. Consequently, the CST arranged a professionals' meeting with Sanctuary, Metropolitan and the police to discuss a unified approach to resolve issues. Since the meeting, the police have served a Community Protection Warning on an individual identified as causing a lot of the problems, and Metropolitan and Sanctuary are continuing to work with another individual. Following that meeting, the CST has received one other complaint regarding a Metropolitan tenant. The report was passed to them and they are dealing with the individual concerned.

The CST carried out three workshops for Years 4, 5 and 6 at Shirley School, with the local PCSOs, talking to the young people about behaviour, when it might become anti-social, how it can affect people and what young people can do if they have concerns.

The CST obtained three interim injunctions from the County Court linked to a tenant in the King's Hedges ward and their family, to address serious antisocial behaviour (ASB) that is affecting the local community. Part of the conditions of the injunction excludes the tenant's family from Sackville Close and the surrounding area as they were causing serious ASB in the area. The injunction has been breached and so we are gathering evidence with a view to applying to the Court for committal proceedings against the perpetrators.

The CST obtained an extension on a Suspended Possession Order from the County Court to ensure that residents in Arbury are able to enjoy their home safely and in peace.

The Community Safety Team (CST) has received complaints about young people climbing onto the roof of Brownsfield Community Centre and are working closely with the police and staff at the Centre to address the issue.

The CST is working closely with the police to address a race crime in the East Chesterton ward and is looking at tenancy enforcement action on the perpetrator.

Two Notice of Seeking Possessions were issued to tenants causing nuisance to their immediate neighbours in the Arbury and King's Hedges wards.

The CST supported the Neighbouring Police Team in securing a partial Closure Order on a property in Carlton Way, following reports of serious nuisance and ASB. We continue to work closely with the police to ensure that antisocial behaviour (ASB) does not escalate once the closure is lifted. Tenancy enforcement action will be considered.

The CST has received complaints about the use of NOx cannisters, drugs and alcohol by visitors to Dundee Close. An Environmental Visual Audit was carried out with the police just prior to the lockdown which identified some areas of concern. Since then, the site has been chosen for the new housing pods and there is money to improve the whole close at the same time these will be installed. This will include landscaping and improved lighting on the parking areas and the small play area. The CST is working with the project manager and residents on how best to approach this. Proposals have been submitted to planning, with work hoping to be completed by the end of the year.

There has been an increase in reports in Carlton Way outside the One Stop, with street-based drinkers and potential drug dealing. The CST is working closely with the Neighbourhood Police Team and the Council's Licensing team to address this. The police have identified some of the individuals concerned, and the One Stop has agreed to stop selling alcohol to these individuals. The CST is also looking into the possibility of a temporary R-CCTV camera to be installed in the area.

#### **4. Additional Information**

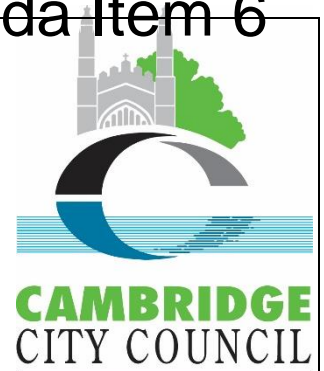
At neighbourhood level, the [POLICE.UK](https://www.police.uk) website allows for swift access to local crime and anti-social behaviour data at street level. The website can display crimes on a map as well as in chart format, along with trend lines. The three most important sections within this website are: 'overview'; 'crime'; and 'view detailed statistics'. This gives a good overview of issues within the local area.

#### **5. Recommendations**

None are advised. We seek views from this committee on those local areas of concern that the police and partner agencies can work together to action and report on at the next reporting committee meeting.

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# Environmental Report



## Cambridge North Area

[Covering the wards of Arbury, East Chesterton, Kings Hedges and West Chesterton]

Period of February to July 2020

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# 1. Introduction

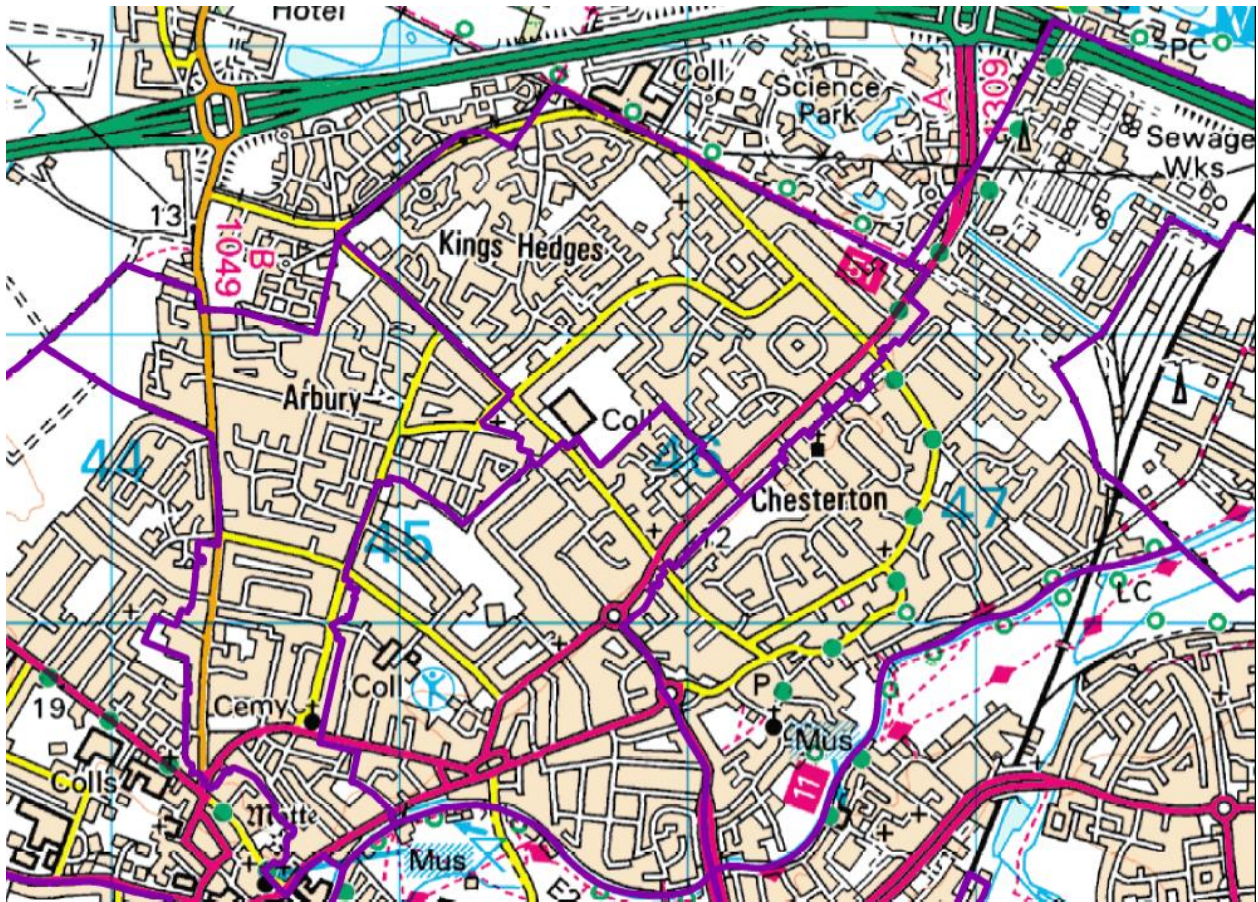
This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
  - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
  - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
  - c. Dog Warden Service – works to deal with dog fouling and stray dogs across the city
  - d. Enforcement Team - investigate and take action against instances of environmental crime in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
  - a. Projects
  - b. Parks
  - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
  - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
  - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
  - c. Other public health interventions – refuse, hoarding, bonfires
  - d. Noise complaints – day time and night time noise complaints ,

## 2. North Area Profiles

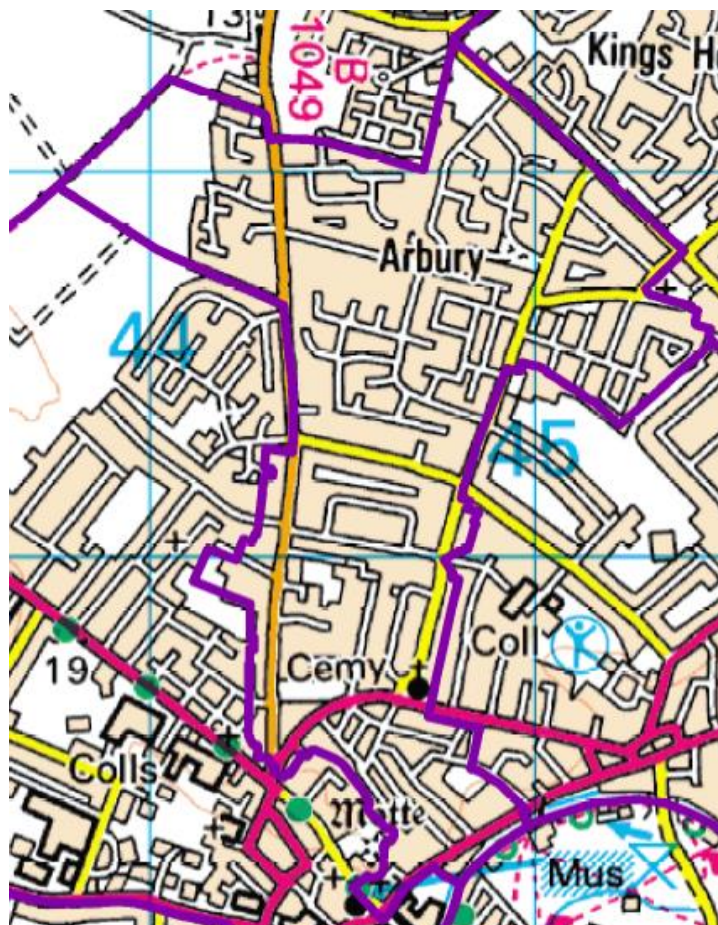
In this section an update of what teams have been doing in the previous six months is detailed.





## Ward Profile: Arbury

### Map



### Community Engagement team

The Community Engagement Team worked with Community Payback to undertake some works in Arbury, including starting to clear out the drying areas in Hazelwood and Molewood Close (which started in February). All Community Payback works have been suspended since March 2020 and remain so at the present time.

The team undertook a community clean-up day in Arbury at Borrowdale / Gilbert Close on 11<sup>th</sup> March which was supported by the Community Engagement Team, Greater Cambridge Shared Waste, volunteers and Community Payback as well as local community groups and council officers.

# COMMUNITY CLEAN-UP

Free Take It or Leave It stall!

**VOLUNTEERS NEEDED!**

for clean-up day  
Get involved and  
earn Time Credits



\*Items that can be recycled or disposed of vary at each event, please speak to a council officer to find out the restrictions. We reserve the right to turn away commercial vehicles or large loads. Events may finish before 1pm in the event that the skips are full.

**WEDNESDAY 11<sup>TH</sup> MARCH  
GILBERT CLOSE**

Skips will be available from 9.30am to 1pm for you to bring along your household rubbish. You will be able to get rid of large household items and to recycle.\*

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

## **Dog Warden Service**

Regular patrolling of all the green and open spaces within this area.

- Brackley Close – Problem with fouling reported. Suspect identified and warning letter issued.
- Alexandra Gardens – Reports received regarding an intimidating dog being walked at the play area. Patrols of the area increased but unfortunately no suspect identified.
- Kingsway, Carlton Way – Reports of a dog off lead not under control and intimidating residents. Dog owner identified and warning letter sent.
- St Albans Recreation Ground – Dog being walked off lead not under control intimidating other dogs and walkers. Dog and owner identified, and a Community Protection Warning letter issued.

Stray Dogs: Seven dogs found straying by members of the public and collected by the service. Three dogs returned to their owners by the officers, which were reunited through the dog being correctly microchipped with up to date keeper details held on an approved database. Out of the other four stray dogs three were not microchipped and one did not have up to date keeper details, so they were subsequently taken to Wood Green Animal Shelter for kennelling. Two of the dogs were claimed later by their owners and two were rehomed by Wood Green.

Microchipping: Following on from the stray dogs that were claimed by their owners, three microchipping warning letters have been sent requiring the owners to have the dogs microchipped or to have the details held on the database updated with the correct details.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.



## **Enforcement team**

During this period twelve abandoned vehicle investigations were carried out. All the abandoned vehicles were either claimed or not on site at the time of inspection. An abandoned moped frame was found and disposed of.

A total of 30 investigations and patrols have taken place over the previous six months across Arbury into domestic waste and fly tipping. Fly tipping figures and details on fixed penalty notices are listed in detail below.





- Harris Road / Perse Way: This area has seen a rise in offences over the last couple of months. Five investigations have been conducted in the area. One has resulted in a fixed penalty for littering domestic waste being issued. Three enquires are on-going. A letter drop is going to be conducted at the flats in Harris Road to remind residents of householder responsibilities regarding their duty of care. Warning signs are also due to be put up in the areas of most concern.

- Stretten Avenue: This area continues to be an issue and a total of nine fly tips have been investigated.

- Brackley Close: A total of four flytips and domestic waste concerns have been investigated in this area.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jamie Lambert.

## Operations service

In January the Street Cleansing section 'went live' with a new electronic system called Alloy. This system takes reports from online web-forms and turns them into specific jobs for operatives to carry out; using a map-based location to enable operatives to find and complete these tasks a lot quicker than before. The system also allocates the teams daily work meaning less paperwork and a better record of what work has been carried out and when. The Grounds Maintenance side of this system is still being developed.

The Operations teams have been busy during the last few months continuing to carry out scheduled mechanical sweeping all bus routes, main roads and housing footways and carriageways, we also continue to carry out deep cleaning the Arbury ward.

Our Grounds Maintenance teams have been busy with their programmed work and are currently carrying out hedge cutting in the ward now the birds nesting season has finished.

We have also carried out maintenance work on the new planted hedge that runs along Arbury Road on behalf of Cambridge shire County Council's Highways department, the work has been carried out to assist cyclists to be able to use the route without any obstructions.

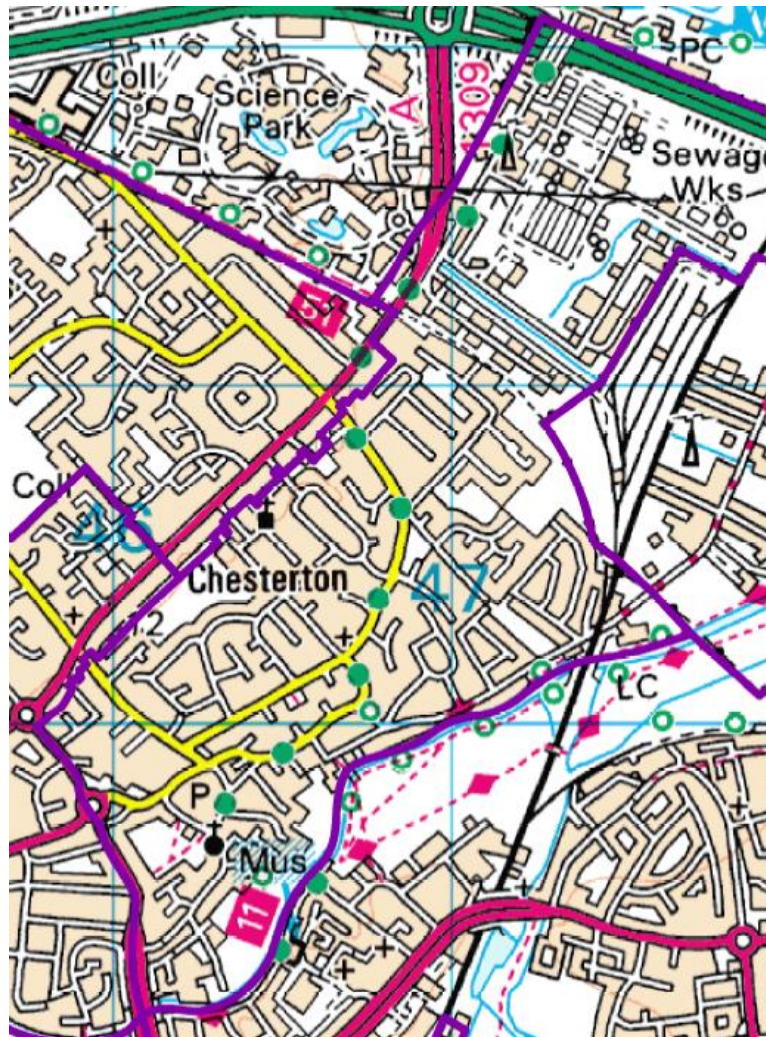
During the COVID 19 pandemic we have seen an increase in litter and fly tipping our teams in the area are continuing to keep the area clear and have been working during the lockdown as business as usual

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.



## Ward Profile: East Chesterton

### Map



### Community Engagement team



The Community Engagement team supported a community litter pick at Cam Causeway on 14<sup>th</sup> March when a large volume of waste was collected by volunteers and was in excess of 40 bags of waste.





The Community Engagement Team work with Community Payback to undertake small scale works nominated by the public or the team, at the present time all Community Payback works have been suspended since March 2020 and remain so at the present time.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### **Dog Warden Service**

Regular patrolling of all green and open spaces in the area.

- Laxton Way / Bramblefields Local Nature Reserve – Fouling problem at the entrance to the reserve from Laxton Way. No suspect identified. Increased patrols of the area and dog poo bags handed out to dog walkers has seen an improvement.
- Moss Bank – February and June reported fouling problem. Unfortunately, unable to identify a suspect but an increase of patrols at the time of day it is suspected the fouling is happening has both times seen an improvement.

Stray Dogs: Eleven stray dogs found by members of the public. Seven were picked up by the service and four taken straight to Wood Green Animal Shelter by the finder. Two dogs that had been stolen were reunited with their owner after being picked up by officers and being correctly microchipped. Two dogs taken back to their owner by the service after owner reported them lost. Three dogs taken to Wood Green by the service of which two were subsequently claimed by their owners and the third is currently up for re-homing. Out of the four dogs that were taken to Wood Green by the finder, three were claimed by their owners and a terrier that was not microchipped has been re-homed.

Microchipping: Following on from the seized stray dogs that were claimed by their owners. Five of the strays were not microchipped and two did not have up to date keeper details held on the microchipping database. Warning letters sent out to all the owners requiring them to get the dogs microchipped in accordance with The Microchipping of Dogs (England) Regulations 2015.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

### **Enforcement team**

Officers conduct regular patrol in the area every day spending approximately 20 to 25 hours per week there. Over the past 6 months officers have investigated 22 fly tips within East Chesterton, giving attention to Maitland Avenue, Mortlock Avenue and Dundee Close. These areas have been particularly bad for fly tipping.

- Maitland Avenue – This street continues to be a hot spot for fly tipping especially within the garage area and next to the flats. Within the past 6 months officers have investigated five separate fly tips within this street. However due to the nature of the waste being dumped have been unable to take any further action as there has been no evidence found. Officers continue to patrol this area



regularly and hope their continued presents in the area will deter people from dumping their waste here.

- Mortlock Avenue – This is another site that attracts a large amount of fly tipping again especially within the garage area. Over the past 6 months officers have dealt with five separate fly tips at this location. However again due to the nature of the waste being dumped officers have been unable to take any further action. As with Maitland Avenue officers continue to patrol the area and hope this will deter people from dumping their waste here.
- Dundee Close – This is a hot spot area, in East Chesterton for the dumping of litter and fly-tipping, mainly the silver gas canisters. Officers have dealt with six separate offence in this street over the last 6 months and two of which are still on-going. Officers continue to liaise with the residents in the area, to try and catch the culprits.



- Cowley Road – two littering from vehicle offences have been witnessed over the past 6 months. Both offences were dealt with by way of fixed penalty notices and have both now been paid.

Officers have dealt with a further six fly tipping offences in East Chesterton over the past 6 months in other areas including Edinburgh Road and Church Street, Laxton Way and Oak Tree Avenue. Due to the lack of evidence most of these cases officers have been unable to take any further action. However, a warning letter was issued to a suspect for fly tipping at Fen Road, and two fixed penalty notices were issues for dumping household waste. One fixed penalty notice has been paid and one is still ongoing.

There have been two tents within the past 6 months both located at Logan's Meadow. They have both been removed either by the owner or by us within 24 hours of being reported to the council.

Ten suspected abandoned vehicles have been investigated within East Chesterton. Nine of these vehicles has been either claimed or removed by the owner. The other vehicle is still an on-going investigation.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jess Toombs.

### **Operations service**

In January the Street Cleansing section 'went live' with a new electronic system called Alloy. This system takes reports from online web-forms and turns them into specific jobs for operatives to carry out; using a map-based location to enable operatives to find and complete these tasks a lot quicker than before. The system also allocates the teams daily work meaning less paperwork and a better record of what work has been carried out and when. The Grounds Maintenance side of this system is still being developed.

The Operations team continue to carry out scheduled mechanical sweeping of all the bus routes, main roads and housing areas within the East Chesterton ward.



Operatives have regularly visited several areas within the ward that have become areas where fly tip and litter has increased during the COVID 19 pandemic, including Logan's Meadow, Dundee Close, Scotland Road and the recycling site at Chesterton Recreation Ground.

Our grounds maintenance teams are now busy cutting hedges as bird nesting season has come to an end.

During the COVID 19 pandemic we have seen an increase in litter and fly tipping our teams in the area are continuing to keep the area clear and have been working during the lockdown as business as usual

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

### **Local Nature Reserves**

At Brownfields Community Centre wildflower meadow, a local company came to help to collect seed, then scythe, then rake the wildflower meadow. Important work to ensure another beautiful show of flowers next year in a socially distanced event.

At Chesterton Recreation Ground another local company came and did the same job at this site. They also undertook a litter pick afterwards in a socially distanced event.

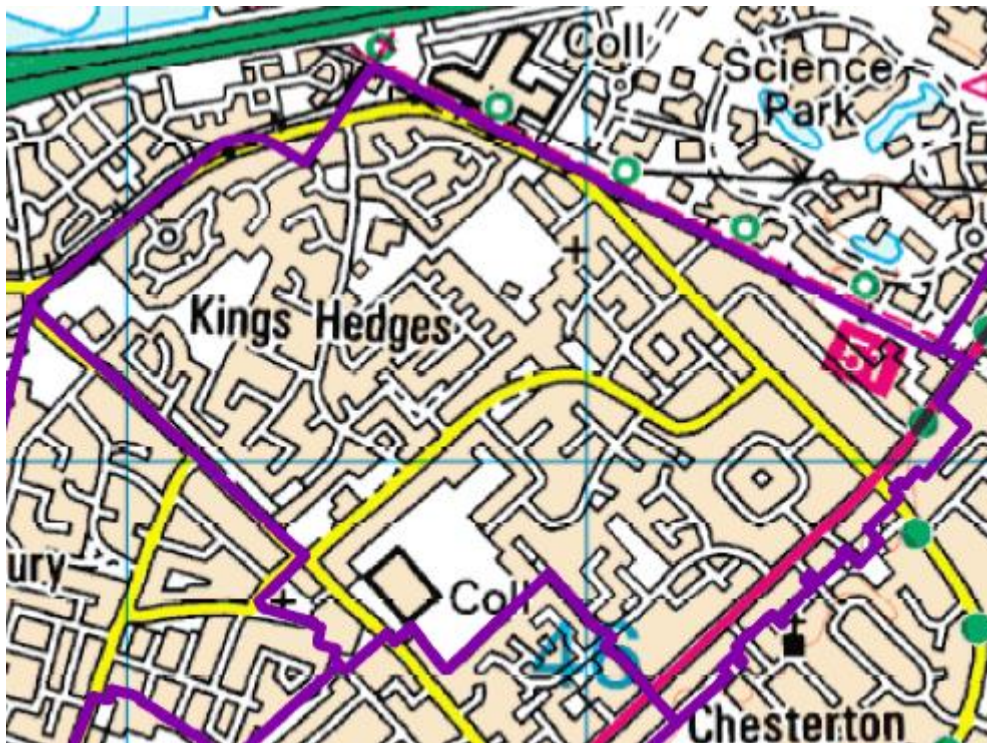
Brownfields Community centre:





## Ward Profile: Kings Hedges

### Map



### Community Engagement team



The Area Rangers worked with Community Payback to undertake several works of Kings Hedges, which included supporting the Cambridge Carbon Footprint clean up day on 15<sup>th</sup> February. All Community Payback works have been suspended since March 2020 and remain so at the present time.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### Dog Warden Service

Regular patrols of the green and open spaces conducted with the area.

- Nuns Way Recreation Ground – Fouling problem area identified. Patrols increase and poo bags handed out to dog walkers. No suspect identified but improvement in the area seen.
- Caledon Way - Fouling issued reported. New fouling signage put up.

- Woodhead Drive – Fouling problem reported by customer. Suspected dog walker identified and fouling warning letter sent.
- Consul Court – Intimidating dog reported. Dog owner identified and contacted. Working in conjunction with the Housing Officer warning letter sent and door step socially distanced home visit providing advice and education.
- Hanson Court – Fouling problem reported. Suspect identified and sent a warning letter.

Stray Dogs: Three dogs found straying by members of the public. One dog collected by the service and returned to the owner straight away due to the dog being correctly microchipped with up to date keeper details held on an approved database. Two dogs found by members of the public who took them directly to Wood Green Animal Shelter. Both dogs were subsequently claimed by their owners from Wood Green.

Microchipping: Following on from the seized stray dogs that were claimed by their owners at Wood Green, two microchipping warning letters sent requiring the dog owners to have their details held on the microchip database updated with the correct information, in accordance with The Microchipping of Dogs (England) Regulations 2015.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

**Enforcement team**

Regular patrols carried out in the area and eight abandoned vehicle investigations were carried out during this period. Of those investigated, two vehicles were removed, one from Apthorpe Way and one from Armitage Way –of these vehicles one vehicle was subsequently claimed and the other destroyed.



Seventy-three investigations were completed in the period into environmental crime within the ward.

Fly tipping figures and details on fixed penalty notices are listed in detail below.

- Nicholson Way: This area continues to be a problem with several offences at both the recycling centre and outside of the flats. A total of six offences have been recorded and investigated in this area. One fixed penalty notice was issued for littering domestic waste.

- Campkin Road: This area has become a hot spot for the dumping of waste. The area of the recycling centre has become an issue over recent months. A total of nine investigations have been conducted in this area with one fixed penalty notice issued for littering domestic waste. Officers will continue to monitor the area and take appropriate action when necessary.





- Other areas where fixed penalties were issued for littering and fly tipping waste include Aragon Close, Sackville Close, Atkins Close and Cadwin Field.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jamie Lambert.

### **Operations service**

In January the Street Cleansing section 'went live' with a new electronic system called Alloy. This system takes reports from online web-forms and turns them into specific jobs for operatives to carry out; using a map-based location to enable operatives to find and complete these tasks a lot quicker than before. The system also allocates the teams daily work meaning less paperwork and a better record of what work has been carried out and when. The Grounds

Maintenance side of this system is still being developed.

The Operations team have been busy with programmed grass cutting across Kings Hedges area along main roads, housing estates and parks and open spaces, Kings hedges Recreation Ground has a lovely wildflower area that is maintained by our operations staff, and they are due to carry out some routine maintenance of the shrub beds around the splash pad area at the beginning of September.

The team have seen an increase of litter in the King Hedges area during the COVID 19 pandemic but our operatives have managed to stay on top on the increase in litter We have also seen an increase in the amount of fly tips across the King Hedges area, our teams our currently clearing the locations and have been able to keep the area clear.

Our grounds maintenance teams are now busy cutting hedges as bird nesting season has come to an end.

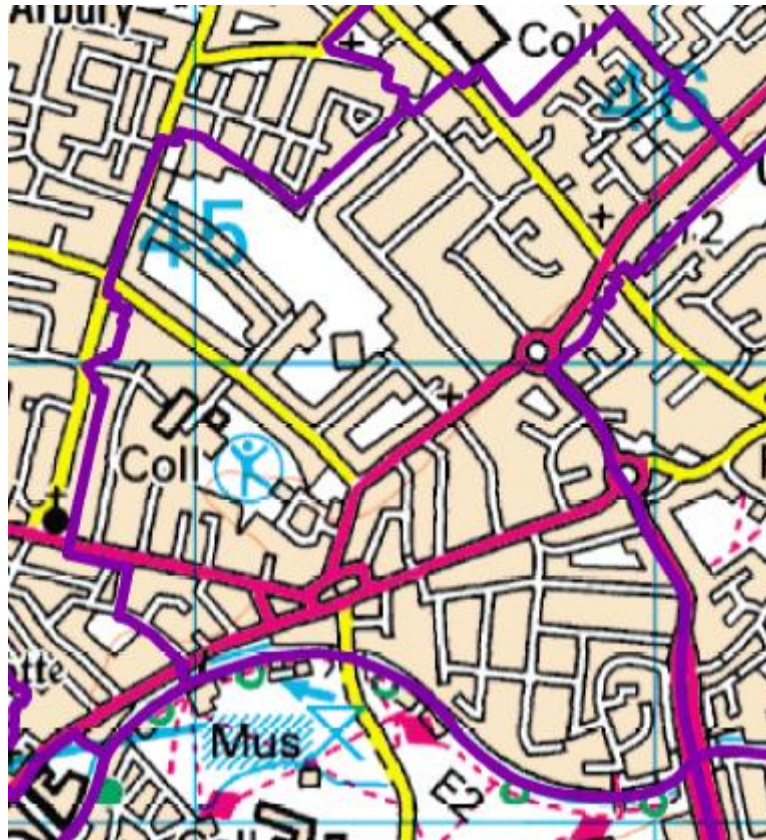
We continue to carry out our scheduled mechanical sweeping of all the bus routes, main roads and housing areas within the King Hedges ward.

Finally, our operatives have been busy marking out all the local football pitches in preparation for the local community to use as and when the easing of the lockdown allows.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

## Ward Profile: West Chesterton

### Map



### Community Engagement team

The Community Engagement Team work with Community Payback to undertake small scale works nominated by the public or the team, at the present time all Community Payback works have been suspended since March 2020 and remain so at the present time.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### Dog Warden Service

Regular patrols at all the green and open spaces in the area. Poo bags handed out to dog walkers as required.

Stray Dogs: One stray dog found by a member of the public and collected by the service. As the dog was correctly microchipped, he swiftly returned to his owner.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

### Enforcement team

Officers conduct regular patrols in the area, spending approximately five to ten hours per week there. Officers give attention to the Chesterton Road Recycling Centre as this has been a particularly bad area for fly tipping.





- Chesterton Road Recycling Centre - This site seems to have seen an increase in the amount of waste being dumped, with 21 cases of fly-tipping having been investigated at this site. Five of these investigations have resulted in fixed penalty notices being issued and all have now been paid and closed. In eleven cases there was no evidence to take any further action, there was also five warning letters issued. This site will continue to be a priority in patrols of West Chesterton.

- Milton Road – Trade waste was reported dumped. This investigation resulted in the offending business being issued with a statutory notice regarding their commercial waste (known as a Section 47 notice) directing them to how to control and manage their waste.

Nine suspected abandoned vehicles have been investigated within West Chesterton over the last 6 months. Six have been either claimed or removed by the owner. Two were found not to be abandoned and one vehicle was removed and is currently in storage.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jamie Lambert.

### Operations service

In January the Street Cleansing section 'went live' with a new electronic system called Alloy. This system takes reports from online web-forms and turns them into specific jobs for operatives to carry out; using a map-based location to enable operatives to find and complete these tasks a lot quicker than before. The system also allocates the teams daily work meaning less paperwork and a better record of what work has been carried out and when. The Grounds Maintenance side of this system is still being developed.

The operations team continue to carry out scheduled mechanical sweeping of all the bus routes, main roads and housing areas within the West Chesterton ward.

Our grounds maintenance teams are now busy cutting hedges as bird nesting season has come to an end.

During the COVID 19 pandemic we have seen an increase in litter and fly tipping our teams in the area are continuing to keep the area clear and have been working during the lockdown as business as usual

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.



## Community Engagement Team Updates

### Great British Spring Clean:

As part of the Great British Spring Clean, the Community Engagement Team will be organising litter picks across the city to support the rescheduled 2020 campaign.

You can find out more about the campaign and the events nearby on the Keep Britain Tidy webpage: <https://www.keepbritaintidy.org/get-involved/support-our-campaigns/great-british-spring-clean>



The council organised litter picks are detailed below:

Date	Location of pick	Meeting location	Time
Friday 11 <sup>th</sup> September	Kings Hedges (Pulley Rec) Recreation Ground	By the play area	11am to 12pm
Saturday 12 <sup>th</sup> September	Coldham's Common	Barnwell Road entrance	11am to 12pm
Sunday 13 <sup>th</sup> September	Cherry Hinton Hall	Main car park	11am to 12pm
Monday 14 <sup>th</sup> September	Logan's Meadow	Entrance off Logan's Way	11am to 12pm
Wednesday 16 <sup>th</sup> September	Stourbridge Common	By playground	11am to 12pm
Thursday 17 <sup>th</sup> September	Lammas Land	By paddling pool	11am to 12pm
Saturday 19 <sup>th</sup> September	Jesus Green	Public toilets	11am to 12pm
Sunday 20 <sup>th</sup> September	Mill Road Cemetery	Mill Road entrance	11am to 12pm
Tuesday 22 <sup>nd</sup> September	Parkers Piece / Christs Pieces	By the pavilion (PP)	11am to 12pm
Thursday 24 <sup>th</sup> September	Nuns Way Recreation Ground	Outside pavilion	11am to 12pm
Saturday 26 <sup>th</sup> September	Romsey Recreation Ground	Vinery Road main entrance	11am to 12pm
Sunday 27 <sup>th</sup> September	Midsummer Common	By Fort St George	11am to 12pm

### Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens. To date the team have cut over thirty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) who will make suitable arrangements bearing in mind Covid-19 restrictions.



## Greater Cambridge Shared Waste Service Update:

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of January to March 2020):

Event	Date	Area
Abbeyfield recycling seminar	29.01.2020	Girton Green
SOS Funded Community Action Day	08.02 2020	Hobart Road
Fix it Fest with champions recycling table	15.02 2020	Arbury Community Centre
Get Ready to Rent ARU Accommodation Fair	17.2 2020	Kelsey Kerridge Sports Centre
Rampton sustainable future event	29.02.2020	Rampton
SOS Funded CAD	29.2 2020	Jack Warren Green
SOS Funded CAD	07.03 2020	Walpole Road
Gilbert Close SOS Funded CAD	11.03 2020	Gilbert Close
Recycling talk at Assembly	09.03 2020	Swavesey Primary School
Recycling talk for Nursery	12.03 2020	Over Nursery



### 3. Environmental and Waste Data

#### Public Realm [North Area]

Period	Activity	Total number of incidents	Ward			
			Arbury	East Chesterton	Kings Hedges	West Chesterton
Feb 2019 to Jul 2019	Fly tipping	202	51	34	102	15
Feb 2020 to Jul 2020		373	111	54	195	13
Feb 2019 to Jul 2019	Needles	69	17 needles (5 instances)	30 needles (1 instances)	0 needles	22 needles (6 instances)
Feb 2020 to Jul 2020		38	11 needles (3 instances)	2 needles (2 instances)	4 needles (3 instances)	21 needles (5 instances)
Feb 2019 to Jul 2019	Fixed penalty notices	25	4	6	9	6
Feb 2020 to Jul 2020		12	0	4	4	4

#### Summary of public realm data:

#### Fly tipping:

Of the 111 reports for fly tip in the Arbury ward, eight came from Cockerell Road and eight from Molewood Close; seven at Rutland Close; six at Gilbert Close and six from Bermuda Road, no other trends with types of fly tipped material were identified in this period. In East Chesterton, there were seven incidents of fly tipping at Maitland Avenue, five at Logan's Way and four at Dundee Close, no trends for fly tipping in this ward were identified. In Kings Hedges the majority of waste was fly tipped in and around communal areas and recycling areas of the estates. Seventeen fly tips were from Nicholson Way and Sackville Close, eleven from Campkin Road, Aragon Close and Atkins Close, and ten from Buchan Street. No patterns of repeat offences have been identified. Repeat fly tips were found in Chesterton Road and Milton Road areas of West Chesterton. No patterns of repeat offences have been identified.

**Needles:**

- Arbury: In February 2020 one needle was removed from Walnut Tree Way and in July there were two instances of needles at Histon Road Cemetery (7 needles and 3 needles removed).
- East Chesterton: In June one needle was removed from St Andrews Road and in July one needle was removed from Eastfield.
- Kings Hedges: Four needles were removed in this period; in February one needle was removed from Arbury Court area, two needles were removed in March from Apollo Way and in April one needle was removed from Caledon Way.
- West Chesterton: In May four needles were removed from Chesterton Road, in June one needle was removed from Elizabeth Way and one from Herbert Street. In July four needles were removed from Chestnut Grove and eleven needles from Ferry Path.

**Fixed penalty notices:**

Fixed penalty notices issued across the period includes ten for littering and two for fly tipping.

**Private Realm [North Area]**

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
Feb 2019 to Jul 2019	Pest Control	NA	120	NA	NA	NA
Feb 2020 to Jul 2020			123			
Feb 2019 to Jul 2019	Refuse and waste complaints	14	NA	1	0	1 (financial penalty)
Feb 2020 to Jul 2020		10			0	0
Feb 2019 to Jul 2019	Other public health interventions <sup>2</sup>	12	NA	1	0	1
Feb 2020 to Jul 2020		45			0	0
Feb 2019 to Jul 2019	Noise complaints	170 <sup>3</sup>	NA	1	10	1
Feb 2020 to Jul 2020		288 <sup>3</sup>			1	0
Feb 2019 to Jul 2019	Private Sector Housing interventions	71 <sup>4</sup>	NA	1	0	0
Feb 2020 to Jul 2020		30 <sup>4</sup>			1	0

This periods figures cover the time spent in lockdown and have shown a change in the usual workloads with an increase in certain areas such as public health and noise.

<sup>1</sup> All complaints will generally have at least one such action.

<sup>2</sup> Other public health complaints includes odour, smoke, bonfires, filthy and verminous

<sup>3</sup> Where multiple complaints have been received from one person these have only be counted as one complaint

<sup>4</sup> Please note this figure relates to investigation of reactive service request and does not include proactive inspections.

## Waste and Recycling Data [Great Cambridge Area]

### Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun 19/20	Q2 Jul-Sep 19/20	Q3 Oct-Dec 19/20	Q4 Jan-Mar 19/20	Total for 2019/20	Q1 Apr- Jun 20/21
Recycling rate – dry recycling	55.10%	52.28%	49.08%	45.36%	50.99%	51.17%
Recycling rate – composting	33.67%	31.16%	25.10%	17.97%	26.95%	23.69%
Amount collected for disposal	44.89%	46.30%	51.11%	54.7%	49.37%	50.84%

### Number of collections completed as scheduled:

This shows the number of bin that were collected as scheduled (in number and a % and therefore the amount also missed).

Quarter	Missed	Possible	Actual	% Missed	% Collected
19-20 Q1	3,590	2,027,570	2,023,980	0.18%	99.82%
19-20 Q2	5,237	2,184,226	2,178,989	0.24%	99.76%
19-20 Q3	3,219	2,147,116	2,143,917	0.15%	99.85%
19-20 Q4	2,985	2,185,717	2,182,732	0.14%	99.86%

Month	Missed	Possible	Actual	% Missed	% Collected
Apr-19	1,260	653,426	652,166	0.19%	99.81%
May-19	1,152	712,690	711,538	0.16%	99.84%
Jun-19	1,178	661,454	660,276	0.18%	99.82%
Jul-19	1,986	756,944	754,958	0.26%	99.74%
Aug-19	2,172	731,857	729,685	0.30%	99.70%
Sept-19	1,079	695,425	694,346	0.16%	99.84%
Oct-19	1,109	758,064	756,975	0.15%	99.85%
Nov-19	1,391	695,687	694,296	0.20%	99.80%
Dec-19	719	693,365	692,646	0.11%	99.89%
Jan-20	1,540	795,436	793,896	0.19%	99.81%
Feb-20	545	661,454	660,909	0.08%	99.92%
Mar-20	900	728,827	727,927	0.12%	99.88%
Apr-20	729	722,169	721,440	0.10%	99.90%
May-20	848	695,687	694,839	0.12%	99.88%
Jun-20	876	695,687	694,811	0.13%	99.87%

## 4. Key contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	<a href="mailto:sosvolunteers@cambridge.gov.uk">sosvolunteers@cambridge.gov.uk</a>
Local Nature Reserves Ranger	Vic Smith	01223 458282	<a href="mailto:Victoria.Smith@cambridge.gov.uk">Victoria.Smith@cambridge.gov.uk</a>
Enforcement (Arbury, Kings Hedges and West Chesterton)	Jamie Lambert	01223 457845	<a href="mailto:jamie.lambert@cambridge.gov.uk">jamie.lambert@cambridge.gov.uk</a>
Enforcement (East Chesterton)	Jess Toombs	01223 457730	<a href="mailto:jess.toombs@cambridge.gov.uk">jess.toombs@cambridge.gov.uk</a>
Dog Warden (North area)	Samantha Dewing (Mon-Wed)	01223 457883	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	<a href="mailto:paul.jones@cambridge.gov.uk">paul.jones@cambridge.gov.uk</a>
North Area Operations Team Leader	Kieran Gentle	01223 458282	<a href="mailto:Kieran.gentle@cambridge.gov.uk">Kieran.gentle@cambridge.gov.uk</a>
Recycling Champions	Birgitta Laurent	07525 213774	<a href="mailto:recycling.champions@scams.gov.uk">recycling.champions@scams.gov.uk</a>

If you have a question about one of the council's services, you will be able to find a number of answers on our website [www.cambridge.gov.uk](http://www.cambridge.gov.uk). If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

## 5. Volunteer schemes

### Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

### Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) or 01223 458084

### Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact [recycling.champions@scams.gov.uk](mailto:recycling.champions@scams.gov.uk) or telephone 07525 213774.

# Agenda Item 10

ACTION	LEAD OFFICER/ MEMBER	PROGRESS <i>*Red text highlights updated information</i>
<b>16/43/NAC Q5</b> Pavements to Arbury Road in poor state of repair. Raise as priority.	Cllr Scutt	<b>Update 27 February 2020</b> Cllr Price confirmed that he had noted that some patching was being done on the worst areas.
<b>17/17/NAC</b> <u>Open Forum</u> Repairs to the second half of French's Road.	Cllr Scutt	<b>Update 17 February 2020</b> Site visit by officers and conclusions as to improvements/maintenance etc required.
<b>17/25/NAC</b> <u>Open Forum</u> Councillor Scutt to investigate proposing an LHI Bid and investigate the possibility of funds being allocated for locally led highway improvements of Histon Road from the Highways and Community Infrastructure budget.	Cllr Scutt	<b>Update 17 February 2020</b> LHIs have been assessed and await Cambridge Joint Area Cttee (CJAC) outcome and then Highways determination.
<b>17/26/NAC</b> Cllr Manning to report back on any adjustments made to the parking review.	Cllr Manning	<b>Update 27 February 2020</b> Cllr Dalzell confirmed that Cllr Manning had a meeting with the County Council Chief Executive and would provide an update following this meeting.
<b>19/5/NAC Q6</b> Open Forum – Relocation of County Council offices, access to services and design of office space Cllrs Meschini and Scutt to look into.	Cllr Scutt	<b>Update 17 February 2020</b> Site: Proposed Lease of Shire Hall and Associated Buildings to Developer Brookgate. Mound and grassed forecourt in front of Shire Hall: Cllrs Richards (Castle County Division), Scutt (Arbury County Division) and Thornburrow (City Councillor and Executive Councillor for Streets and Open Spaces) have made application for the Mound = grassed

		<p>forecourt at Shire Hall to be made a town green. The application has been delegated by Cambridgeshire County Council to Suffolk County Council for determination and Suffolk is due to advertise with a 42-day limit on making objections and supporting submissions once the application is advertised.</p> <p>Jobs and Workers at Shire Hall: Cllrs Richards and Scutt are following up with discussions with Unison, and with County and residents re proposed transfer of Register Office to Roger Ascham Site, and have also obtained information from County that a daily bus is proposed from Shire Hall to Alconbury for 1 year only to take workers to and from the site – however, there are concerns about workers who have childcare responsibilities – such as delivering children to school, etc who will not be served by this single journey bus – Cllrs Richards and Scutt have raised this concern with County and following through (together with other matters) in discussions with Unison</p> <p>Cllr Richards is following up with Communities and Partnerships Committee.</p>
<p><b>19/17/NAC Q5</b> Open Forum: To approach Anglia Water regarding a utility cover on Histon Road / Brownlow Road</p>	Cllr Scutt	<p><b>Update 17 February 2020</b> Site visit undertaken with County officer who is following up and will check progress with County officer.</p>
<p><b>20/4/NAC</b></p>	Cllr	<p><b>Update 21 August 2020</b></p>



<p>MOP asked when potholes on Kings Hedges Road, Milton Road and Histon Road were going to be repaired.</p>	<p>Meschini</p>	<p>Cllr Meschini reported the potholes at the time and these should be repaired in due course as part of the cycle of repairs. Of course the pandemic will have caused delays and a shifting in the priorities – if residents could please let me know where the worst potholes are, I'll report them anew.</p>
<p><b>20/7/NAC Q8</b> Cllr Bird to investigate whether a 'your speed is' sign could be put on Fen Road.</p>	<p>Cllr Bird.</p>	
<p><b>20/9/NAC Q1</b> Update on whether GCP will be able to present a temporary route replacing Citi8 bus during Histon Road inbound lane closure</p>	<p>Paul Van de Bulk, GCP</p>	<p><b>Update 20 August 2020</b> <b>Bus Services</b> The inbound closure of Histon Road will affect several current bus services including the Citi 8 service from Cottenham, and the Busway B service.</p> <p>The inbound Citi 8 service will be diverted via King's Hedges Road, Arbury Road, Mere Way, Carlton Way, Gilbert Road and Milton Road. This will include a stop quite close to Histon Road near the junction of Carlton Way and Gilbert Road.</p> <p>The outbound Citi 8 will use Histon Road as normal.</p> <p>The Busway B inbound service will divert via the Science Park and CRC stops then use Milton Road to access the city centre but will also continue to travel outbound on Histon Road serving Shire Hall and Orchard Park.</p>

		<p><b>Shuttle Bus</b></p> <p>A new shuttle bus, route 8H, will be provided to compensate for the loss of inbound services on Histon Road. This will circulate from the city centre via Victoria Road to Histon Road and then via King's Hedges Road to Orchard Park where it will operate via an anticlockwise loop of Chieftain Way, Circle Drive and Chariot Way to Arbury Road and then as the diverted route 8 back to the city centre.</p> <p>Full details of these services including a map and timetables will be available at <a href="http://www.stagecoachbus.com/promos-and-offers/east/Histon-Road-closure">www.stagecoachbus.com/promos-and-offers/east/Histon-Road-closure</a></p> <p>How do I keep up to date with the project?</p> <ol style="list-style-type: none"> <li>1. To receive regular updates, please register at <a href="http://www.greatercambridge.org.uk/subscribe">www.greatercambridge.org.uk/subscribe</a></li> <li>2. Visit the Greater Cambridge Partnership (GCP) Histon Road project web pages for further details and updates <a href="http://www.greatercambridge.org.uk/histon-road">www.greatercambridge.org.uk/histon-road</a></li> <li>3. Any concerns during the construction, please do get in touch with Skanska's project team on <a href="mailto:histonroad.contact@skanska.co.uk">histonroad.contact@skanska.co.uk</a> or telephone the 24-hour</li> </ol>
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		contact centre on 0330 105 1980.
<p><b>20/9/NAC Q2</b> Obtain update from Network Rail on barrier downtime and business case to amend North Cambridge train station layout.</p>	Committee Manager	<p><b>28 February 2020</b> Emailed Network Rail Officers – (chased 2/4/2020) no response to date.  Chased 5/8/2020.</p>
<p><b>20/11/NAC Q1 – Air Quality Histon Road</b></p> <ol style="list-style-type: none"> <li>1. When will GCP publish the proper reports?</li> <li>2. When will particulate monitoring be installed on Histon Road?</li> </ol>	Cllr Todd-Jones	<p><b>Update 9 April 2020</b> Histon Road has two diffusion tubes which provide a monthly data point for Nitrogen Dioxide (NO2) concentrations and are part of our passive NO2 network of more than 70 locations across the City. Nitrogen dioxide concentrations are the reason for our designating an Air Quality Management Area for central Cambridge and remain close to national objective levels in some city locations although in recent years have generally been below the annual mean objective of 40ug/m3. In terms of the Histon road tubes levels are in the mid to high 20s over the last few years so well below the objective.</p> <p>Particulate matter which is measured at two size fractions (PM10 and PM2.5) at a limited number of fixed monitoring stations in the City and South Cambridgeshire appears to be of more concern to residents and has a stronger association with health impacts.</p> <p>The City Council operate particulate monitors at Gonville Place, Newmarket Road,</p>

		<p>Montague Road and Parker Street. There are also particulate monitors run by third parties through section 106 agreements at Addenbrookes and on Tenison road in the CB1 development. A further monitor is operated by Highways England at the Junction of Histon Road and Huntingdon Road required by the DCO for the A14 improvement project.</p> <p>South Cambridgeshire district Council also run monitoring stations on Huntingdon road near Girton and within Orchard Park</p> <p>In terms of a City the Size of Cambridge this is a very comprehensive monitoring provision for particulate matter.</p> <p>There are legal health based objectives only for PM10 in the UK and monitoring in the City shows we are well within those objectives at sites with far greater local emissions than those experienced at Histon Road.</p> <p>The cost of representative particulate monitoring which can be used to assess levels against the legal standard are expensive and resource intensive to provide. A single monitoring station needs a suitable permanent location and capital costs are in the order of £50000 per site with an additional £20000pa running</p>
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		<p>cost.</p> <p>Whereas there are a proliferation of sensors and monitors on the market at a lower cost these are currently not sufficiently reliable or accurate enough to provide data suitable for measurement against the legal objectives and can also be expensive in the order of £5-10K plus running costs. (This may be the sort of monitoring referred to by Cllr Manning in the minutes)</p> <p>The proposed works by GCP will likely have two competing impacts on pollution levels. Firstly the prolonged temporary works will restrict follows on Histon road and are therefore likely to be avoided by some road users leading to fewer vehicles per day – this will have a small beneficial impact on pollutant levels.</p> <p>Secondly the likely imposition of temporary traffic lights and restrictions will likely increase queuing and idling for certain affected road sections which will change over time as the works progress. This will likely have a small detrimental impact on pollutant levels at these locations.</p> <p>In terms of the Annual mean national objectives these impacts are very likely in our view to be within the normal</p>
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		<p>weather related variations experienced from year to year and therefore fairly insignificant in health terms as well as being very difficult to attribute to the works themselves. If there are significant changes these would be picked up in the monthly data available from the existing diffusion tubes.</p> <p>Our advice therefore is that the monitoring in place is sufficient to give a good measure of any significant impact of the work and the likelihood is that concentrations of key pollutants will remain well within the current legal health based objectives.</p> <p><b>Secondly:</b></p> <p>In terms of the points raised by the The Histon Road Resident's Association (HRARA) firstly there are a number of inaccuracies that need to be addressed:</p> <p><b>Particulate Matter</b> is not increasing; overall in the City it is about the same year on year over the past few years.</p> <p>From the Annual Status Report 2019 we provide to DEFRA the following excerpts are relevant: “.. recorded levels of particulate matter in 2018 have risen slightly (PM10) or remained the same (PM2.5). “</p> <p>“Mean annual PM10 levels</p>
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		<p>increased slightly at all sites. This could be accounted for by the increase in older buses entering the city as highlighted above. However Figure 3.7 demonstrates that despite small fluctuations both up and down the trend in the annual mean PM10 concentration remains stable with levels for PM10 remaining well below the National Air Quality Objective.”</p> <p>“Mean annual PM2.5 levels remained stable at Gonville and decreased slightly at Newmarket Road. Figure 3.9 shows the overall trend in concentrations remaining stable despite small fluctuations both up and down from year to year. This is in line with PM10 results.”</p> <p>The 2019 data for the 2020 report (currently being compiled) is broadly similar. PM10 up at Montague, same at Gonville, down at Parker, PM2.5 same at Gonville, down at Newmarket.</p> <p><b>Diffusion Tubes</b> In terms of the siting of diffusion tubes <u>they are not located at roof height</u> - they are in the breathing zone generally at a height of 2m and representative of exposure.</p> <p><b>Finally</b> (HRARA) have stated that GCP have promised monthly reports on air quality and additional monitoring – this</p>
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		<p>may have been promised but the City Council have not been asked to provide or specify monitoring for this project or deliver regular reports over and above our normal monitoring activities.</p> <p>If this has indeed been promised the GCP would need to either procure this privately or provide the City Council with funding and instruction to deliver this and that has not happened. In any event there is little to be gained by what would need to be significant investment in further monitoring around this project as set out above.</p>
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